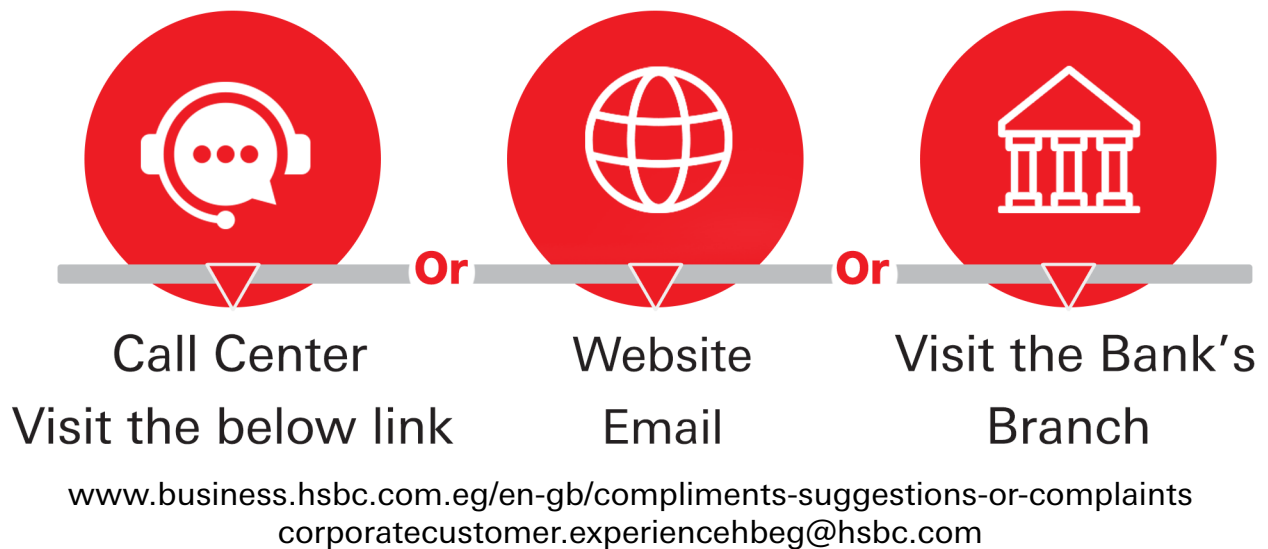


How to File a Bank Complaint?

You Can Reach us through:



Ensure your protection:



In Case:



The issue remains
unresolved



The response is
unsatisfying

You can escalate the complaint to the Central Bank of Egypt by:

- Visiting **headquarters**.
- Or through website **www.cbe.org.eg**.

Fill out the CBE's complaints form and submit the following :

123456789

The reference
number of the
submitted
complaint to the
bank.



National ID card.



Representatives
acting on behalf of
the account holder
are required to
submit a power of
attorney.



In case of a company:
The commercial
register
with the
authorization
to identify the
official signatory.